



## SERVICE AGREEMENT FOR BOARDING AND OFF-LEASH

This agreement is made and entered into this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_ by and between Merry Mutts 'N Meows (hereinafter referred to as "MMM") and \_\_\_\_\_ (hereinafter referred to as "Owner"). This Agreement incorporates, by reference, the application forms completed as part of registration.

FOR AND IN CONSIDERATION of the sum of \$\_\_\_\_\_ for each trip to the off-leash dog park or \$\_\_\_\_\_ per day of boarding, paid by Owner, MMM agrees to provide loving care for the following pets belonging to the Owner:

1. \_\_\_\_\_  
(Pet's name)
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_

### CONTINUING OBLIGATIONS

It is understood and agreed between Owner and MMM that this agreement contemplates Owner will be in need of the services of MMM from time to time in the future, and it is further understood and agreed that obligations and covenants contained herein shall apply to each provision of services in the future, without need of entering into another agreement, unless altered in writing and signed by the parties herein. Future rate changes may effect rates listed above. Owner will be notified of any price changes prior to new booking by mail, phone, or e-mail as appropriate.

### HOME SECURITY

Owner has given MMM a key to the \_\_\_\_\_ door of their residence, with the expectation that MMM will safeguard this key, storing it in a locked safe when it is not in use. The key will be returned at the convenience of MMM when no longer needed, or mailed to an address other than the Owner's for safe return. Owner has released the information about the home's security system, which will under no circumstances be released to an outside party.

### SEVERE WEATHER DAYS

On days when snow or ice has made traveling dangerous, MMM will not travel to the off-leash dog park until it is safe to travel.

### BOARDING

For the safety and well being of the pets, MMM will continue its services until notification of Owner's return. Owner will ensure that all necessary pet supplies (food, medicine, etc.) are stocked before leaving pet in the care of MMM. MMM reserves the right to invoice and bill, prorated at \$20.00 per hour in 15 minute increments, for service, time, and expenses for obtaining necessary pet supplies.

Owner accepts financial responsibility for any damage done by their dog(s) to the property of MMM that will cost more than \$50 to repair. Owner will fully disclose any destructive habits that their dog(s) has in their own home, such that MMM can take precautions to avoid damage.

### VETERINARY CARE

Owner authorizes MMM to have their pets treated for any medical emergencies that may arise during care. If a trip to the veterinarian is necessary, MMM will attempt to contact the Owner. Owner further authorizes MMM, or its representatives, to incur veterinary costs in the name of the Owner. Owner agrees to indemnify and hold harmless MMM from any liability arising from such veterinary charges. The Owner may incur a \$25 fee per necessary trip to the veterinarian.

### RELEASE

As further consideration for the services rendered, Owner agrees to waive and release MMM, and its representatives, from any claim for injury and/or death of Owner's pets, and from any claim for injury to Owner's property including, but not limited to, that caused by the Owner's animals. Owner is totally responsible, legally and financially, for any physical and emotional harm their pet(s) causes to any person or animal while in the company of MMM. Owner shall fully indemnify and hold harmless MMM and Catherine Borton from any claims associated with aggressive behavior of their pet(s) while in the company of MMM.

**ASSUMPTION OF RISK**

MMM endeavors to provide a safe environment for all pets. Owner acknowledges that dog parks, by their very nature, contain certain inherent risks that cannot be eliminated, regardless of the care taken to avoid injuries. These risks include, but are not limited to, muscle strains, torn paw pads, gastro-intestinal distress, exposure to infectious diseases, injuries from fighting, puncture wounds, and drowning.

**CANCELLATION POLICY FOR TRIPS TO OFF-LEASH DOG PARK**

If the Owner cancels a scheduled off-leash park trip by 10am the preceding day, there will be no penalty. If less notice is given, the Owner will be charged the full rate for that day. If MMM arrives at the Owner's house on the scheduled day and the dog is not there, the Owner will be charged for that park trip.

**CANCELLATION POLICY FOR NON-HOLIDAY BOARDING**

If the Owner reserves boarding or vacation care services and cancels with less than 48 hours notice, there will be a cancellation fee of \$10 per cancelled day of Boarding incurred by the Owner. The Owner agrees to cancel with more than 48 hours notice, or pay this cancellation fee.

**CANCELLATION POLICY FOR HOLIDAY BOARDING**

Holiday "periods," which includes 4 days before and after a major holiday, requires a 7 day notice of cancellation before the scheduled/reserved dates commence in order to avoid paying the cancellation fee of \$10 per scheduled day of Boarding. The Owner agrees to cancel with more than 7 days notice, or pay this cancellation fee. Holidays this applies to include: New Year's Day, Easter Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Eve, and Christmas Day.

**HOLIDAY RATES**

Rate and a half is charged for any service on the following holidays: New Year's Day, Easter Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Eve, and Christmas Day.

**PAYMENT, LATE FEES, AND RETURNED CHECK FEES**

Payment for services rendered by MMM is due 7 days from receipt of billing invoice. There is a late fee of \$0.50 per day for any unpaid balance when payment is late. A fee of \$25 will apply to all returned checks.

**RESERVATION FEES**

If services are required for 7 or more consecutive days, a reservation fee or 50% of the expected fees may be collected. This reservation fee is refundable in full if MMM is given more than 48 hours notice (non-holiday booking) or 7 days notice (holiday booking) that services will not be required. If less notice is given, a cancellation of \$10 per scheduled visit will be retained by MMM.

Reservation fee in the amount of \$ \_\_\_\_\_ was collected this \_\_\_\_\_ day of \_\_\_\_\_, 20 \_\_\_\_\_.

**OWNER'S DISCLOSURE**

I certify that all statements on the application forms are true and correct to the best of my knowledge. As Owner of my pet(s), I disclose all pertinent information about my pet(s), including all personality traits and behavioral issues. I agree to inform MMM and Catherine Borton of any changes I observe in my pet(s)' behavior and to alert her to actual or possible health conditions that could affect the life health and safety of my pet(s), other pets, and people while in the company of MMM.

Signature of Owner: \_\_\_\_\_ Date: \_\_\_\_\_

Signature of Merry Mutts 'N Meows Representative: \_\_\_\_\_

Date: \_\_\_\_\_

